Task Force on Shelter Meeting Minutes May 16, 2022; 1:30-3:30 p.m. Meeting held via Zoom

### 1. Welcome and Roll Call

Chair Julie Jeppson welcomed everyone and took roll call for the meeting.

Members Present: Andrea Simonett, Minnesota Department of Human Services (DHS); Ariana Daniel, Servants of Shelter-International Falls; David Hewitt, Hennepin County; Jason Urbanczyk, public member; John Bradley, Freedom from the Streets; Judy Moe, Richfield Disability Advocacy Partnership; Julie Jeppson, Blaine City Council/Anoka Stepping Stones; July Vang, public member; Kate Erickson, Minnesota Department of Corrections (DOC); Laura Birnbaum, St. Louis County; Lauren Ryan, Minnesota Department of Public Safety (DPS); Mary Manning, Minnesota Department of Health (MDH); Mary Riegert, Minnesota Tribal Collaborative; Melea Blanchard, Catholic Charities; Nancy Bokelmann, City of Mankato; Reed Olson, Nameless Coalition-Bemidji; Rinal Ray, People Serving People-Minneapolis Sam Juneau, Minnesota Department of Transportation (MnDOT); Sherry Shannon, public member; Tamara Stark, Tubman; Tyra Thomas, Street Voices of Change

**Guests Present:** Kristina Krull and Stacy Sjogren (MMB); Cathy ten Broeke, Eric Grumdahl, Elizabeth Dressel and Sue Hite-Kirk, Minnesota Interagency Council on Homelessness (MICH)

Note: Guests attending via YouTube livestream or on the phone were not identified

# Agenda Review

#### Questions/Comments

- Some shelters are closing do we need to establish a standard for this?
- Kristina will email members about potentially moving forward with adding this as a standard and asking for subgroup volunteers

# 2. Small orders of business

- Approval of minutes by consensus
- New Members:
  - o John Bradley, Freedom from the Streets
- Legislative request for extension update
  - This does have bipartisan support; however, nothing final decided at this point
- Task Force on Shelter new website: <u>https://mich.mn.gov/task-force-shelter</u>
- Kristina will be on vacation in June and July; will miss the June meeting
  - Stacy and Mongkol will oversee during Kristina's time away

#### 3. Stakeholder engagement plan

• **Method 1** - **Virtual facilitated sessions targeting shelters:** What are the three best times in a day for front-line staff to have the ability to participate in this kind of virtual session?

### **Questions/Comments**

- Jason will reach out to front-line staff in his area and report back to Stacy
- o Not on Mondays
- o Make sure there is an opportunity for every shift
- o Metro area not during a meal or shift change
- o Fridays might work better
- o During weekly provider meeting

Virtual facilitated sessions targeting general public – particularly those with lived experience: What are the best times of day for general public sessions targeting those with lived experience?

#### **Questions/Comments**

- o Tuesday evening seems reasonable
- o Evening weekday and then also a Saturday morning
- Can these coincide with other on-going public community sessions that we know are already happening; connect where are they are naturally already meeting
- Those with lived experience would have challenges in the evening as they are generally settling into shelters
- Method 2 Conversation in a Box: Is it important to hear specifically from people sheltered through motel/hotel vouchers? Is so, how can we reach those people?

# **Questions/Comments**

- o Yes
- Go to motels/hotels
- Engage former residents of motels/hotels
- Some have chronic homelessness and would have valuable feedback for us
- Connect with those who are issuing the vouchers
- Method 3 Online comment form and other methods Questions/Comments
  - o None

Email Stacy if further comments need to be submitted for any of the methods.

#### 4. Reviewing draft standards

- Length of stay
  - This works if shelters have the programs to help people; if they don't have access to services this will not work

- Draft language specifically includes language about "resolution"; however, perhaps draft language needs to be further modified
- Case managers should have access to services. After two weeks of an individual being in a shelter, services should be provided
- o Connect individuals with case workers much earlier in the process
- Poll: all responses "it's perfect" and "it's pretty close"
- Accessibility
  - How can we put anything in the oversight structure if we do not know what that oversight structure is?
  - Draft language is meant to be suggestions as shelters structures are so varied
  - o Shelters generally know what they need
  - Intent is to provide information and have this be less than a technical mandate
  - o Articulate better the baseline of accessibility
  - Poll: most responses "it's perfect" and "it's pretty close"

#### 5. Oversight in other states and options for Minnesota Questions/Comments – other states

- Within the states listed, how are complaints filed?
- What is being done for non-compliance?
- How do they determine jurisdiction?
- Unannounced visits who oversees?

#### Questions/Comments – options for Minnesota

- What does Minnesota currently do regarding non-compliance?
- Make sure we are not creating new regulatory unit if this work is already being done
- What is the enforcement lever if complaint-based for facilities are not receiving public funds?
- o Ombudsman approach
- Where do rotating church shelters fit in?
- 6. Close Out and Next Steps: The minutes from today will be posted on the website in a couple weeks. The Zoom chat file will be saved appropriately to the files. Kristina will email out the homework and deadlines to all members.

Next Meeting: June 13, 2022; 1:30-3:30 p.m.

Adjournment: Meeting adjourned at 3:30